



C A No. 152295404  
Complaint No. 45/2021

In the matter of:

Atiya .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. Arun P Singh (Chairman)
2. Mrs. Vinay Singh, Member (Legal)
3. Dr. Harshali Kaur, Member (CRM)

Appearance:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. Imran Siddiqi, On behalf of BYPL

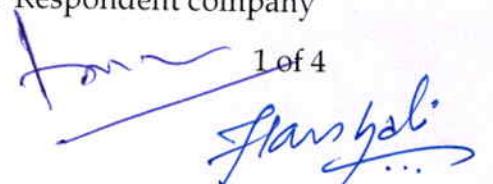
ORDER

Date of Hearing: 18<sup>th</sup> June 2021  
Date of Order: 22<sup>nd</sup> June, 2021

Order Pronounced by:-Dr. Harshali Kaur, Member (CRM)

Briefly stated facts of the case are that the respondent company transferred dues of another connection to the complainants live connection. The complainant approached this Forum seeking redressal towards the erroneously transferred dues and the inflated bill.

It is also his submission that he purchased property no. 2548, GF, Old No. 1543, Gali Badliyan, Choori Walan, Delhi-110006 on 01.03.2017. Respondent company

  
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issued final bill on 16.12.2014 against CA No. 100236827, and the previous owner of the property duly paid the final bill. The complainant after purchase of the property in the year 2017 applied for new meter on 15.09.2017.

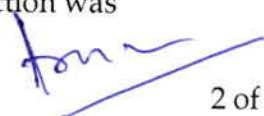
He further submitted that at the time of release of new connection the respondent never asked him for pending dues of erstwhile owner of the property. In the month of February 2021, he received an inflated bill of Rs. 40,980/- including transferred dues of Rs. 39, 589/-. He visited the office of the respondent on several occasions but the respondent did not pay any heed to his complaint.

The complainant further added that the officials of the respondent visited his premises to disconnect his supply without issuance of any disconnection notice. The said dues are arbitrary and illegal, therefore, he requested the Forum to direct the respondent company for withdrawal of transferred dues and stay on the proposed disconnection.

Notice was issued to both the parties to appear before the Forum on 09.04.2021.

The respondent submitted their reply stating therein that CA No. 152295404 issued under non-domestic category in the name of Ms. Atiya, installed at 2548, GF, Old No. 1543, GaliBadiyan, ChooriWalan, elhi-110006. CA No. 100236827 in the name of Ved Prakash was disconnected on 15.06.2016 on account of non-payment of dues amounting to Rs. 39590.82/-. The supply of CA No. 152295404 in the name of Atiya w/o Mohd Furkan was used in disconnected portion of Mr. Ved Prakash, therefore dues of disconnected connection of Mr. Ved Prakash were transferred to the live connection of Atiya.

It was also their submission that record of CA No. 100236827 in the name of Mr. Ved Prakash was examined and found that the said connection was





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disconnected on 19.07.2014 due to non-recording of the reading and system generated final bill was therefore raised. But the previous owner of the premises Mrs. Ghazala Ysmeen wife of Mohd. Mubashshir restored the electricity illegally on 03.03.2015. Hence supply of disconnected connection having CA No. 100236827 was again activated in system. Mohd. Mubashshir (husband of previous owner) made payment of Rs. 16810/- on 30.11.2015, through cheque but same was dishonoured.

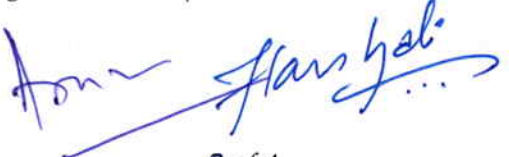
The matter was heard on 09.04.2021, when respondent was directed to keep in abeyance the transferred dues till the final disposal of the complainant. The Respondent was also directed to file a detailed statement of accounts of Mr. Ved Prakash. The Complainant was also directed to pay the current dues.

Due to an upsurge in Covid-19 second wave hearings in the Forum could not be conducted during the period 20.04.2021 to 10.06.2021.

The matter was finally heard on 18.06.2021, when counsel of the complainant submitted that since the respondent is ready to withdraw the dues transferred the complainant's grievance is satisfied. The complainant thus filed a settlement and withdrawal letter dated 17.06.2021 on record.

The satisfaction letter states as under:

- That the dues of Rs. 39590.82, PD connection having CA No. 100236827, in the name of Mr. Ved Prakash has been transferred to my CA No. 152295404 in the name of Atiya R/o 2548, GF, Chooriwalan.
- Now the matter has been amicably resolved and following credit has been passed against bill month of June 21, amounting to Rs. 44270/-.
- Dues transferred amount Rs. 39590.82/-
- LPSC amount levied Rs. 2759.18/-

  
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- After settlement the amount of Rs. 1920/- will be paid by me against my CA No. 152295404.
- I am satisfied from above mentioned settlement; hence, I am withdrawing my complaint from CGRF.

Under the circumstances, this Forum finds it prudent to allow the complainant to withdraw his complaint and directs the office to consign the file to record room after sending a copy of this order to both the parties.No order as to the cost.

The order is issued under the seal of CGRF.

  
(HARSHALI KAUR)  
MEMBER (CRM)

(VINAY SINGH)  
MEMBER (LEGAL)

  
(ARUN P SINGH)  
CHAIRMAN

Settlement of Dues transferred case pending the CDRF Court suit no. cg 45/21

I have filed a case in the CGRF Court case vide registration no. cg 45/21 against Transferred Dues amount Rs. 39590.82

The Dues Rs. 39590.82 PD connection having CA No-100236827 in the name of Mr. Ved Parkash has been transferred to my CA No. 152295404 in name Mrs. Atiya R/o 2548, G/F, Choori walan.

Now, matter has been amicably resolved and following credit has been passed against bill month June, 21 amounting Rs. 44270.00.

1. Dues Transferred amount Rs. 39590.82
2. LPSC amount Levied Rs. 2759.18

After the settlement, the amount Rs.1920.00 will be paid by me against my CA No. 152295404.

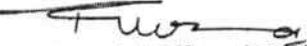
I am satisfied from above mentioned settlement.

Hence, I am withdrawing the CGRF Court case.

*Atiya 16.6.2021*

Dated: 16.06.2021

Mrs. Atiya  
W/o Mohd. Furkan,  
H.No. 2548, G/F, Old No-1543,  
Gali Badliyan, Choori Walan,  
Delhi-110006.

  
Commercial Officer (DRG)  
Pawan Kumar Verma  
Commercial Officer  
Emp. No. 40134468  
Division Darya Ganj  
BSES Yamuna Power Ltd.

Atiya 16.6.2017

भारत विधानसभा आयोग  
भारत  
ELECTION COMMISSION OF INDIA  
IDENTITY CARD

AMN1421766

आयुष्य : 23 वर्ष  
Electors Name : ATIYA

पति का नाम : मोहम्मद फुरकान  
Husband's Name : MOHD FURKAN

लिंग / Sex : स्त्री / Female  
11/2/15 का आयु : 23 Years  
Age as on 1.1.2015 :

AMN1421766

74B, Chawki Surmalan Daska  
GANJ, DELHI

Date : 11/04/2017 (RAO SINGH)

21-सदस्य मंत्र/मंत्रालय प्रणाली  
एच & प्रोसेस प्रोसेसिंग  
अ प्रोसेसिंग प्रणाली

फॉर्मिकल सिग्नेचर ऑफ द इलेक्टोरल  
रजिस्ट्रेशन ऑफिसर फॉर 21/AMNIA/MHVA  
आसंबली कंठस्थ

आयुष्य : 23 वर्ष  
भारत विधानसभा आयोग  
भारत

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